



**COLLABORATIVE
HEALTHCARE**
MEDICAL PRACTICE

Providing high
quality health care
to all patients



OUR SERVICES INCLUDE

General Medicine

Women's Health

Men's Health

Child Health

Diabetes

Skin Care Checks

Advanced Health Planning

Chronic Disease Management

Contraception / Pregnancy Planning

Aged Care

Smoking Cessation

Pre-Employment & Insurance Medicals

Driving Assessment

Travel Medicine & Immunisations

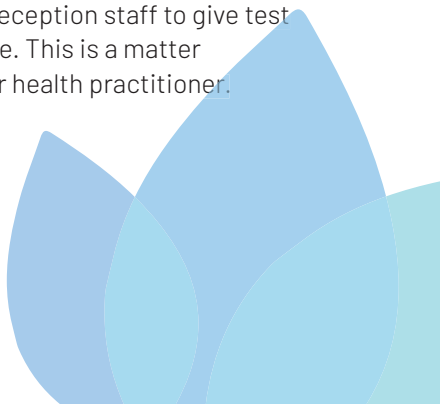
Iron & Aclasta Infusions

Wound Care

RESULTS

You will be advised of your results by your health practitioner or the Practice Nurse either by text, mail, telephone or by follow up appointment. The health practitioner will make this arrangement with you at the time of consultation.

It is not possible for reception staff to give test results over the phone. This is a matter between you and your health practitioner.





ABOUT US

Collaborative Healthcare is a locally-owned, modern and independent medical practice, with an aim to provide the highest standard of patient care whilst incorporating a holistic approach towards diagnostic and management of illness.

Established in 2019 by Dr Scott Blackwell and Shannon Tassell (Nurse Practitioner) with a vision to implement their collaborative approach to patient care, that they have successfully operated in aged care since 2011.

PRACTITIONERS

Dr Scott Blackwell (MBBS)
Dr Graham Luke (MBBS)
Dr Simon Miles (MBBS)
Dr Sarah Bailey
Dr Johanna Costigan (MBBS)
Shannon Tassell (Nurse Practitioner)
Marina Mickleson (Nurse Practitioner)
Kate Ternahan (Nurse Practitioner)

NURSES

Micha
Priscilla

RECEPTIONISTS

Catherine (Practice Manager)
Wendy, Monica & Pam (Receptionists)

FEES AND CONSULTATIONS

Standard Consultation (\$77)

This is a consultation of up to 15 minutes with a health practitioner.

Extended Consultation (\$110)

This consultation is more complex, usually involving more than one medical issue and could last up to 30 minutes with a health practitioner.

Comprehensive Consultation (\$145)

This consultation involves an exhaustive history, examination and multiple management tools. Care plans may take up to 45 minutes and appointments may be planned accordingly.

Special Procedures

Certain procedures, such as minor surgery, will incur other fees which will be discussed prior to the procedure. Please ask the receptionist for further information.

POLICY

Fees Policy

Collaborative Healthcare is a mixed-billing practice during standard business hours. We bulk bill concession card holders and children under 16 years of age.

Unfortunately, no Medicare rebate is available for certain visits including, driving medicals, insurance claims, diving medicals or cosmetic procedures.

A fee may also apply for consumables, such as vaccinations or wound dressings. Please ask our receptionist for further information.

PRIVACY POLICY

Your medical records are confidential. All personal and medical information will only be released at your request.

Your electronic health record can be made available to other agencies, such as hospitals, at your request. Please ask our receptionist for further information.

Our practice abides by the ten National Privacy Principles for electronic health records, available at www.privacy.gov.au/health

COMMUNICATION POLICY

You may contact your health practitioner by phone during surgery hours and your call will be returned when the health practitioner is available. Please advise the reception staff if your call is an emergency as it may be triaged by the Practice Nurse. You may also contact us by email at:

reception@collabhealthcare.com.au

We hope to provide a professional, quality and caring medical service for our patients. If you have any concerns, complaints or suggestions please let us know by calling our Practice Manager on (08) 9443 2507 or write to:

Catherine Fox
Collaborative Healthcare
1A/21 Wanneroo Road,
JOONDANNA WA 6060.

If we are unable to resolve your complaint, please contact the Western Australian complaints conciliation body:

Health and Disability Services Complaints
Office Western Australia – 1800 813 583
www.hadscowestern.com.au/home/index.cfm

CONTACT US

t(08) 9443 2507 **f**(08) 9444 6157
e reception@collabhealthcare.com.au

Online Appointments
www.collabhealthcare.com.au

ADDRESS

1A/21 Wanneroo Road,
Joondanna WA 6060

CONSULTING HOURS

Monday to Friday: 8am– 6pm
Saturday: 8.30am– 12pm
Sunday: Closed

Home visits are available in
specified circumstances

AFTER HOURS

Please contact our after hours service:
WADMS 9321 9133

**IN AN EMERGENCY
PLEASE CALL 000
FOR AN AMBULANCE**