

PRIVACY POLICY

Your medical records are confidential. All personal and medical information will only be released at your request.

Your electronic health record can be made available to other agencies, such as hospitals, at your request. Please ask our receptionist for further information

Our practice abides by the ten National Privacy Principles for electronic health records, available at www.privacy.gov.au/health

COMMUNICATION POLICY

You may contact your health practitioner by phone during surgery hours and your call will be returned when the health practitioner is available. Please advise the reception staff if your call is an emergency as it may be triaged by the Practice Nurse. You may also contact us by email at: reception@collabhealthcare.com.au

We hope to provide a professional, quality and caring medical service for our patients. If you have any concerns, complaints or suggestions please let us know by calling our Practice Manager on (08) 9443 2507 or write to

Catherine Fox
Collaborative Healthcare
1A/21 Wanneroo Road,
JOONDANNA WA 6060.

If we are unable to resolve your complaint, please contact the Western Australian complaints conciliation body:

Health and Disability Services Complaints
Office Western Australia – 1800 813 583
www.hadsco.wa.gov.au/home/index.cfm

PRACTICE DETAILS

CONTACT

t (08) 9443 2507

e reception@collabhealthcare.com.au

ADDRESS

1A/21 Wanneroo Road,
Joondanna WA 6060

CONSULTING HOURS

Monday to Friday: 8am-6pm

Saturday: Sunday: Closed

PRACTICE MANAGER

Catherine Fox

e cfox@collabhealthcare.com.au

t 0430 815 534



Providing high
quality health care
to all patients



OUR SERVICES

General Medicine
Women's Health
Men's Health
Child Health and Immunisations
Diabetes
Skin Care Checks
Advanced Health Planning
Chronic Disease Management
Contraception and Pregnancy Planning
Aged Care
Smoking Cessation
Pre-Employment and Insurance Medicals
Driving Assessments
Travel Medicine
Iron and Aclasta Infusions
Wound care

RESULTS

You will be advised of your results by your health practitioner or the Practice Nurse either by text, mail or telephone.

It is not possible for reception staff to give test results over the phone. This is a matter between you and your health practitioner.

ABOUT US

Collaborative Healthcare is a locally-owned, modern and independent medical practice, with an aim to provide the highest standard of patient care whilst incorporating a holistic approach towards diagnostic and management of illness.

Established in 2019 by Dr Scott Blackwell and Shannon Tassell (Nurse Practitioner) with a vision to implement their collaborative approach to patient care, that they have successfully operated in aged care since 2011

PRACTITIONERS

Dr Scott Blackwell
Dr Timothy Evers
Dr Neli Stoyanova slavova-azmanova
Dr Rhian Munks
Shannon Tassell (Nurse Practitioner)
Kate Ternahan (Nurse Practitioner)
Marina Mickleson (Nurse Practitioner)

NURSES

Sheridan & Navjot

RECEPTIONISTS

Wendy, Tanja and Rita

FEES AND CONSULTATIONS

Standard Consultation

This is a consultation of up to 15 minutes with a health practitioner.

Extended Consultation

This consultation is more complex, usually involving more than one medical issue and could last up to 30 minutes with a health practitioner.

Comprehensive Consultation

This consultation involves an extensive examination and multiple management tools. Care plans may take up to 45 minutes and appointments may be planned accordingly.

POLICY

Collaborative healthcare is a private billing practice. We only bulk-bill children under 5 Monday through to Friday.

Unfortunately, no Medicare rebate is available for certain visits including; driving medicals, insurance claims and travel immunisations.

A fee may also apply for consumables such as wound dressings and vaccinations. Please ask our receptionist for further information.